

Reviewer 1 Report

Manuscript title: Quality of Radiological Service and Patient Satisfaction among Filipino Muslim Patients in Tertiary Hospitals

Version: 1

Comments:

1. Standardize terminology across sections, especially the repeated use of “service quality,” “quality of service,” and similar variants.
2. Add a brief statement on how missing or incomplete questionnaires were handled (exclusion rules, imputation, or listwise deletion).
3. Clarify the exact timing of survey administration in relation to the imaging encounter and receipt of results, since timing can influence satisfaction ratings.
4. Include a short note on any steps taken to reduce response bias or social desirability bias during data collection.
5. Tighten the conclusion to avoid repeating discussion sentences and keep it strictly outcome-focused.

Overall recommendation: Accept with minor revisions.

Reviewer 2 Report

Manuscript title: Quality of Radiological Service and Patient Satisfaction among Filipino Muslim Patients in Tertiary Hospitals

Version: 1

Comments:

The paper would benefit from a clearer participant flow statement, even if only one line reporting how many were approached, how many consented, and how many were analyzed. A short justification for the cutoffs used to interpret mean scores would strengthen interpretability and reduce the appearance of arbitrary labeling. It would help to clarify whether the instrument was adapted from an existing tool or fully developed for this study, and to specify what content validation steps were completed beyond reliability. Finally, the limitations could more explicitly acknowledge the single-setting nature of the sample and the reliance on self-report, while noting how future studies might incorporate objective service indicators such as waiting time logs, turnaround times, or complaint rates.

Overall recommendation: Accept with minor revisions.

Reviewer 1 Report

Manuscript title: Quality of Radiological Service and Patient Satisfaction among Filipino Muslim Patients in Tertiary Hospitals

Version: 2

Comments:

I recommend this paper for publication as the authors have substantially complied with the revision requests.

Reviewer 2 Report

Manuscript title: Quality of Radiological Service and Patient Satisfaction among Filipino Muslim Patients in Tertiary Hospitals

Version: 2

Comments:

The requirements for revision have been met, and the manuscript is endorsed for publication.